



## C.A.T. (Congregational Assessment Tool) Survey Results

### #8 - Hospitality

#### **Zion Lutheran ... *How do we welcome folks who are new, different or in need?***

People generally expect a church to be an inviting and supportive community. The following questions from the CAT Survey are geared to measure "hospitality" at Zion:

1. Our church welcome and is enriched by persons from many different walks of life.
2. Being part of this church community has given new meaning to my life.
3. A friendly atmosphere prevails among the members of our church.
4. I sense an atmosphere of genuine care and concern among our members in time of personal need.
5. Members in our church have been prepared to personally welcome guests in worship services.

All of these questions had agreeable responses\* of 80% or higher! However, when benchmarked with the other churches in the CAT database, we ball low on the hospitality scale.

#### ***Takeaways:***

Hospitality. Welcoming. Caring. Are these areas we can improve on at Zion? Look around! If you see someone new or who doesn't appear to have a connection, introduce yourself and share a few moments to get to know each other.

We can do a better job of communicating about Zion's caring ministries. These are just a few simple ways we show our care and concern.

- Did you know we send cards and gifts to college students and military service people?
- Have you enjoyed receiving the birthday and anniversary cards from your friends at Zion?
- Next time someone you care about is hospitalized, ill, or just needs a "hug" during a rough time, select a hand-made prayer shawl from the Gathering Area and show you care. Wrap that person in healing prayers from Zion!

Let's be creative and open to building relationships -- old and new--- at Zion!

\* Agreeable = Tend to agree, Agree, or Strongly Agree.